

EOPS Drop

Name: \_\_\_\_\_ CSID# \_\_\_\_\_

Phone: \_\_\_\_\_

Tried to contact: 1. \_\_\_\_\_ 2. \_\_\_\_\_ 3. \_\_\_\_\_

**If you leave a message, ask student to call Sam in EOPS back at 619 388-7545.**

Hello, this is \_\_\_\_\_, one of the counselors in the EOPS office at San Diego Miramar College. We noticed that you didn't participate in EOPS this semester when you were eligible for services. We were wondering if you would participate in a short survey. There is no right or wrong answers to questions and your responses will not affect any services you have received or may receive in the future. All answers are confidential and won't be looked at individually. Would you be willing to take a few minutes to answer 5 questions?

1. Why did you decide not to take part in EOPS services Spring 2011? (Do not read to students the bold comment below.)

**NOTE TO COUNSELORS, ALLOW STUDENTS TO ANSWER QUESTION ON THEIR OWN. IF THEY ARE HAVING TROUBLE ANSWERING THE QUESTION, THEN PROMPT THEM WITH THE FOLLOWING SUGGESTIONS.**

- a. Prompts: in case student having difficulty answering question
  - a. Change in services      b. family responsibilities      c. lack of time      d. working
  - e. lack of transportation      f. lack of interest      g. project requirements
  - h. student teacher conferences      i. no one in office spoke my native language.

Other \_\_\_\_\_

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2. Budget cuts may continue next year. Will that effect your decision to reapply to EOPS?

Yes \_\_\_\_\_ No \_\_\_\_\_

3. I will first read you a list of 7 services. Please tell me what you consider to be the 4 and rank them.

- a. \_\_\_ Priority enrollment
- b. \_\_\_ Individual Counseling
- c. \_\_\_ Parking permits
- d. \_\_\_ Book voucher at bookstore
- e. \_\_\_ School supplies
- f. \_\_\_ General Support – i.e. workshops, letters of recommendation,
- g. \_\_\_ Access to free printing and computer use
- h. \_\_\_ Other (Specify) \_\_\_\_\_

4. What did you like best about EOPS services? \_\_\_\_\_

5. How would you improve EOPS services? \_\_\_\_\_

Thank you for your time.

Counselors, keep the sheets in binder with the bright pink paper.